AN EQUAL OPPORTUNITY EMPLOYER

JOB OPPORTUNITY

November 6, 2020

<table>
<thead>
<tr>
<th>TITLE</th>
<th>LOCATION</th>
<th>ANNUAL SALARY POSITION #</th>
<th>APPLICATION MUST BE RECEIVED BY:</th>
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<tbody>
<tr>
<td>Network Support Analyst</td>
<td>Arkansas Department of Agriculture Administration Pulaski County/Little Rock</td>
<td>Entry Level Salary: $46,391 Grade IT04 Positions #22087919 Req ID# 680</td>
<td>November 13, 2020</td>
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</tbody>
</table>

Hiring Authority:
Arkansas Department of Agriculture #1 Natural Resources Drive Little Rock, AR 72205 Phone: 501/251-3058 E-mail: chris.hodo@agriculture.arkansas.gov

Standard State of Arkansas employment application required.

Apply on line: http://arcarreers.arkansas.gov

STATE’S MINIMUM QUALIFICATIONS:

Education/experience requirements:
- The formal education equivalent of an associate’s degree in information technology, computer science, systems engineering, or a related field.
- Two years of experience in data network operations/design or a related field.

Knowledge of:
- The design, management or troubleshooting of a large data network or a large wireless network.
- Network monitoring tools.
- Data, voice, video, and wireless networks.

Ability to:
- Communicate orally and in writing and provide assistance in resolving technical issues.
- Read and comprehend technical documents to resolve problems.

Preferred Qualifications:
- Experience in IP networking.
- Experience in deploying, maintaining, and managing LAN, WAN, and WLAN networks.
- Experience with L3 switching.
- Experience with Active Directory administration.
- Experience with enterprise level mobile phone management.
- An understanding of internet content filtering.
- An understanding of next-generation firewalls.
- The ability to simplify and explain technical information to others.
- Have good organization and problem-solving skills.
- Be able to work in a team environment.
- Be able to lift 50 pounds.
- Be able to bend, crawl, and kneel.
- Be able to stand on a ladder for extended periods.
- Ability to work occasional on-call weekends and after-hours maintenance windows.